

Booth details

Booth equipment

Each 10' x 10' booth will be set with 8' high white back drape, 3' high white side drape, and an identification sign.

Exhibit hall carpet

The exhibit area is not carpeted. The aisles will be carpeted in midnight blue.

Show schedule

Discount price deadline

Order early on FreemanOnline to take advantage of advance order discount rates, place your order by October 13, 2026.

Exhibitor move-in

Tuesday, November 10, 2026 9:00 AM - 7:00 PM

Exhibit hall hours

Wednesday, November 11, 2026 9:00 AM - 4:00 PM

Thursday, November 12, 2026 9:00 AM - 4:00 PM

Friday, November 13, 2026 9:00 AM - 4:00 PM

Exhibitor move-out

Friday, November 13, 2026 4:00 PM - 9:00 PM

Freeman will begin returning empty containers as soon as the aisle carpeting is removed.

Shipping and material handling

Shipping and customs clearance services

- All shipments originating outside Canada will require Canada Customs Clearance and U.S. Customs / Homeland Security (if applicable) on the return.
- Canada is an international destination and as such, duties, taxes and customs clearance fees apply.
 - If you are shipping Air or Ground with the following small packages companies, FedEx, UPS, Airborne, DHL, Purolator or any other small package/boxes carriers please confirm that all ancillary charges (duties, taxes & Customs clearance fees) are PREPAID. This includes 3rd Party Shippers (ie: Fulfillment Centres, etc.). Any shipments that are sent collect will not be accepted by Freeman and they will be refused.
 - In some instances, carriers do not declare ancillary collect charges upon delivery to our warehouse and Freeman is billed 30-90 days after the event has closed. In these situations, any charges (duties, taxes & Customs clearance fees) are re-billed to the exhibitors plus "Advancement Fees".

Warehouse shipping address:

Exhibiting Company Name / Booth Number

Family Medicine Forum 2026

C/O Freeman

61 Browns Line

Toronto, ON M8W 3S2

Canada

Warehouse shipping information

- The Freeman warehouse will be closed on Monday, October 12, 2026 in observance of Thanksgiving.
- Ship early to avoid delays and save money.

subject to change.

- Freeman will accept crated, boxed or skidded material beginning October 13, 2026 at the warehouse shipping address.
- Material arriving after November 02, 2026 will be received at the warehouse with an additional after deadline charge.
- Please note that the Freeman Warehouse does not accept uncrated freight (loose, pad-wrapped material and/or un-skidded machinery), cash on delivery (COD) shipments, hazardous materials, freight requiring refrigerated or frozen storage, a single piece of freight weighing more than 4,500 pounds or a single piece of freight beyond the dimensions of 108"H x 93"W x 144"L.
- Warehouse materials are accepted at the warehouse Monday through Friday between the hours of 8:30 AM - 4:00 PM.
- Certified weight tickets must accompany all shipments.
- If required, provide your carrier with this phone number: (888) 508-5054.

Show site shipping address:

Exhibiting Company Name / Booth Number
 Family Medicine Forum 2026
 Metro Toronto Convention Centre- South Building
 C/O Freeman
 222 Bremner Blvd W
 Toronto, ON M5V 3L9
 Canada

Show site shipping information

- Freeman will receive shipments at the exhibit facility beginning November 10, 2026.
- Shipments arriving before this date may be refused by the facility.
- Any charges incurred for early freight accepted by the facility will be the responsibility of the exhibitor.
- Certified weight tickets must accompany all shipments.
- Ensure your driver has the following information to expedite unloading and delivery to your booth: Show Name, Exhibitor Name, Booth #.
- If required, provide your carrier with this phone number: (888) 508-5054.

Service contractor contact information

Freeman

We want you to have a successful show. If we can be of assistance, please contact [Exhibitor Support](#). If you need to book or quote shipping services and/or customs clearance services, please contact Freeman Transportation®:

(877) 478-1113 for US & Canadian Exhibitors
exhibitortrans.canada@freeman.com

Exhibitor frequently asked questions

For more information and helpful hints on products and services, ordering and invoicing, shipping your freight, and other top questions, please visit [FreemanOnline's FAQ page](#).

Exhibitor service hours

Our Exhibitor Support team will be available from 8:00 AM - 5:00 PM from the first day of Exhibitor Move-in to the last day of Exhibitor Move-out. Hours may be extended the day before show open and the day of show close to assist with additional exhibitor needs.

Pre-show checklist

Labour information

- Carefully read the Union Rules and Regulations to determine your labour needs.
- Refer to your ordering site under Display Labour for Straight time, Overtime and Double time hours.

Show paperwork and labels

- Material Handling for shipments with one or more single pieces weighing more than 5,000 lbs, require special arrangements and will be quoted based on requirements. Please contact FreemanCanadaFreight@Freeman.com to make your arrangements and receive a handling estimate.
- Complete the [Outbound Shipping](#) paperwork online and Freeman will gladly prepare your outbound Material Handling Agreement and labels in advance.
 subject to change.

- Ensure your carrier knows the company name and booth number when making arrangements for shipping your exhibit at the close of the show

During show checklist

On-site information

- Please arrive with enough time to set up your booth.
- Exhibitors supervising Freeman labour will need to pick up and release their labour at show site.
- When provided by Freeman, booth cleaning and porter services are exclusive to Freeman and include booth vacuuming, shampooing, floor cleaning, and trash removal on the show floor.

Move-out checklist

Dismantle and move-out information

- All exhibitor materials must be removed from the exhibit facility by November 13, 2026 - 9:00 PM.
- To ensure all exhibitor materials are removed from the exhibit facility by the Exhibitor Move-Out deadline, please have all carriers check-in by November 13, 2026 - 8:00 PM. In the event your selected carrier fails to show on final move-out day, Freeman reserves the right to re-route your freight onto another carrier.

Excessive trash and booth abandonment

- Note that any excessive trash which consists of display materials, carpet, padding, crates and/or pallets will be disposed of and charged both a handling fee and disposal fee during exhibitor move-out.
- Booth materials and/or literature left in the booth at the end of the published exhibitor Move-Out that is not labeled for an outbound shipment will be considered abandoned and deemed as trash.
- When provided by Freeman, booth cleaning and porter services are exclusive to Freeman and include booth vacuuming, shampooing, floor cleaning, and trash removal on the show floor.