

Handout for 57631  
Session #: FV57631  
Presenter: Randall Sargent, MD, CCFP  
Friday, November 14th, 2014, 10:30

Title: **Self-Diagnosis of Practice Risks Family Medicine Forum 2014**

Case: *An Alberta Health Quality Council report: One Patient's Healthcare Experience*

**Five points arising for self-appraisal**

1. Continuity of care vs episodic care
  - the primary care role
2. Communicating effectively in charts
  - the notes say it all
3. Consultation in a timely fashion
  - urgent and routine approaches
4. Appropriately responsible after care
  - following patient management
5. Looking back in review
  - quality assurance begins at home

The presentation's goal is to stimulate self-awareness and share experiences.  
The future begins with us.- RS

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